

ILHIE COMMITTEE OF THE WHOLE MEETING

November 7th, 2013 10:45 AM



ILHIE COMMITTEE OF THE WHOLE



- Welcome
- Roll Call
- New ILHIE Treasurer
- New Slate of Advisory Committee Members
- ILHIE Data Security & Privacy Committee Recommendations
- Mid-December Conference Call for additional Data Security & Privacy Committee Recommendations
- Preview of Board Meeting
- Public Comment
- Adjourn





ILHIE AUTHORITY BOARD MEETING

November 7th, 2013 12:00 PM



ILHIE AUTHORITY BOARD



- Welcome
- Roll Call
- Approval of Agenda
- Approval of September 18th Meeting Minutes



ILHIE Executive Director Update

Raul Recarey



ILHIE Executive Update



New ILHIEA Team Members

- ✓ Tom Nowak CFO and ILHIE Treasurer
- ✓ Steve Linthicum Technical Engagement Manager Public Health
- ✓ Krysta Heaney Policy, Privacy & Compliance Manager





HIE Trends and Drivers



National View of HIE



By Julia Adler-Milstein, David W. Bates, and Ashish K. Jha

Operational Health Information Exchanges Show Substantial Growth, But Long-Term Funding Remains A Concern

DOI: 10.1377/hithaW.2013 HEALTH AFFA RS 32, HG. 8 (2005) -6.2013 Project HOPE— The People to People H seith Foundation, Inc.

ABSTRACT Policy makers are actively promoting the electronic exchange of health information to improve the quality and efficiency of health care. We conducted a national survey of organizations facilitating health information exchange, to assess national progress. We found that 30 percent of hospitals and 10 percent of ambulatory practices now participate in one of the II9 operational health information exchange efforts across the United States, substantial growth from prior surveys. However, we also found that 74 percent of health information exchange efforts report struggling to develop a sustainable business model. Our findings suggest that despite progress, there is a substantial risk that many current efforts to promote health information exchange will fail when public funds supporting these initiatives are depleted.

umichedul is an assistant professor in the School of Information and School of Public Health, University of

David W. Bates is chief of the Medicine and Primary Care, Brigham and Women's Hospital, in Boston, Manachusetts.

Adulth K. Bis is a professor of health policy and management at the Harvard School of Public Health, in

core aim of the Health Information information exchange is also fueled by a consenformation exchange, in which clinical data follow patients across delivery settings. 12 Health that are unnecessarily duplicative and that iminformation exchange is a priority in HITECH pede the ability to coordinate care across because there is a strong consensus among policy makers that it can generate considerable gains in quality and efficiency, but it requires health information exchange through two main substantial policy intervention to become

widespread. formation exchange efforts prior to HITECH, clans and hospitals must meet to receive finanmany of which received early support from the cial incentives." Second, they provided nearly Agency for Healthcare Research and Quality.34 Outside of these markets, however, providers ture capable of supporting health information typicallys hared clinical datausing manual methods such as letters and faxes, which are costly, often unavailable at the point of care, and not analyzable by computers. Achieving widespread electronic exchange of health information should lead to better care with potentially sub-

The push to achieve broad-based health regional entities that support exchanging the

Technology for Economic and susthat exchanging such information is a critical Clinical Health (HITECH) Act of component of any approach to improve the US 2009 is to foster the development health care delivery system. Without health inof broad-based electronic health in- formation exchange, the US health care system will continue to contain islands of clinical data settings.7

In HITECH, federal policy makers promoted mechanisms. First, they included it in the meaningful-use criteria-the fed eral standards for use In selected US markets there were health in- of electronic health records (EHRs) that physi-\$600 million directly to states to build infrastrucexchange.1 The goal of the State Health Information Exchange Cooperative Program is to give providers options for participating in health information exchange." Some states have responded by creating their own entities to facili other states are bolstering existing local and

Downloaded from content health-affairs org by Health Affairs on July 14, 2013 by guest

Key Findings

- HIE Utilization Trending Upwards: In 2012, 119 HIE efforts were actively exchanging clinical data—a 61% increase from the 75 operational efforts reporting data exchange in 2010.
- Overall Penetration Is Low: Hospitals and ambulatory practices were the most common participants in data exchanges. In 2012, 1,398 hospitals (30 %) and 23,341 ambulatory practices (10 %) were participating in the 119 operational health information exchange efforts.

Payers participated and paid to participate in fewer than half of the operational efforts.

Participation among independent pharmacies was even more limited

 Long term sustainability still a concern: Only 24% of the operational HIEs reported that operating costs were being covered by revenue from participants.

Source: Julia Adler-Milstein, David W. Bates and Ashish K. Jha. Operational Health Information Exchanges Show Substantial Growth, But Long-Term Funding Remains a Concern. Health Affairs, , no. (2013):. http://content.healthaffairs.org/content/early/2013/06/27/hlthaff.2013.0124.full.html

HIMSS Study – Physician Practice



A **June 2013** study released by HIMSS Analytics reports that nearly **half** of physician practices **plan** to join an HIE.

Of the 46% physician practices that said they plan to join an HIE:

- 19% preferred a state-run HIE;
- 16% preferred an exchange connected to a hospital or health care system; and
- 11% preferred a regional exchange.

Health Reform... Creating Demand from the Bottom Up







FEDERAL REGISTER

Vol. 78 No. 139 Friday.

July 19, 2013

Part II

Department of Health and Human Services

Centers for Medicare & Medicaid Services

42 CFR Parts 405, 410, 411, et al.

Medicare Program; Revisions to Payment Policies under the Physician Fee
Schedule, Clinical Laboratory Fee Schedule & Other Revisions to Part B
for CY 2014: Processed Rule

- On July 19, 2013, CMS released 605 page proposed rule: Revisions to Payment Policies under the Physician Fee Schedule, Clinical Laboratory Fee Schedule & Other Revisions to Part B for CY 2014.
- Beginning in 2015, CMS proposes to pay providers for patient care-management activities that don't involve face-to-face contact and would set an unspecified fee for initial consultations and another for ongoing management of chronically ill patients.
- CMS noted that providing care management to Medicare beneficiaries with two or more chronic conditions "requires complex and multidisciplinary care modalities" and the resources needed to do this "are not adequately reflected" in existing evaluation and management codes.
- Reimbursement could cover a range of care coordination activities including: "regular physician development and/or revision of care plans; subsequent reports of patient status; review of laboratory and other studies; communication with other health professionals not employed in the same practice who are involved in the patient's care; integration of new information into the care plan; and/or adjustment of medical therapy."

Implications

Payments that reward providers' care coordination efforts will fuel demand for health IT capabilities including HIE, patient engagement tools, analytics, etc.

Top Issues and Concerns Facing HIE's



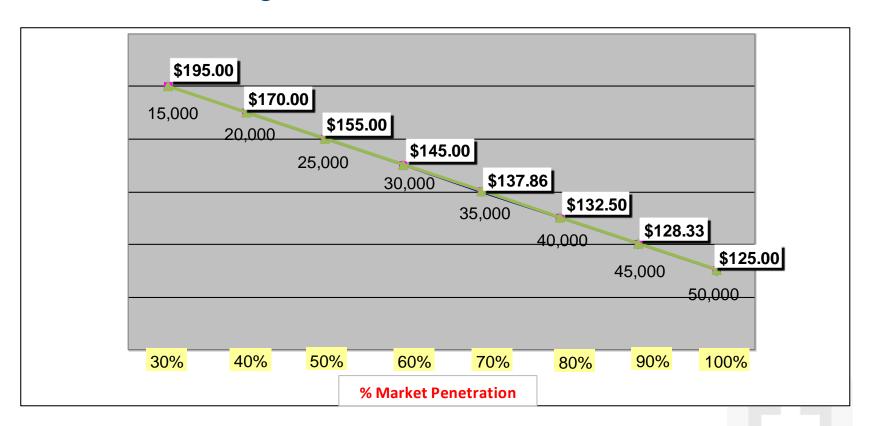
- ✓ The recurring main obstacle to HIEs and RHIOs is long term financial sustainability the lack of a sustainable business model.
- ✓ The lack of mature, agreed standards around interfaces, patient consent and patient identification. Lack of interoperability between various EHR systems.
- ✓ HIE requires collaboration among competitors and the healthcare industry has difficulty with this prospect at this stage.

How is ILHIE addressing these?

How is ILHIE Addressing These?



1. Great Pricing Framework



^{*}Fee is per provider per year

<u>Note:</u> The ILHIE fee is calculated by dividing total costs into the total number of connected providers, so as more providers join the ILHIE network, the unit amount of the ILHIE fee decreases.

How is ILHIE Addressing These?



- Great Pricing Framework
- Promoting connectivity and enhancing value of ILHIE















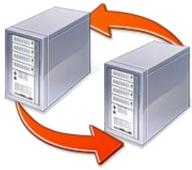




Agreement Signed with Missouri









How is ILHIE Addressing These?



- 1. Great Pricing Framework
- 2. Promoting connectivity and enhancing value of ILHIE
- 3. Close alliance with largest purchaser: Medicaid



Medicaid RFP: Accountable Care Entities (ACE's)

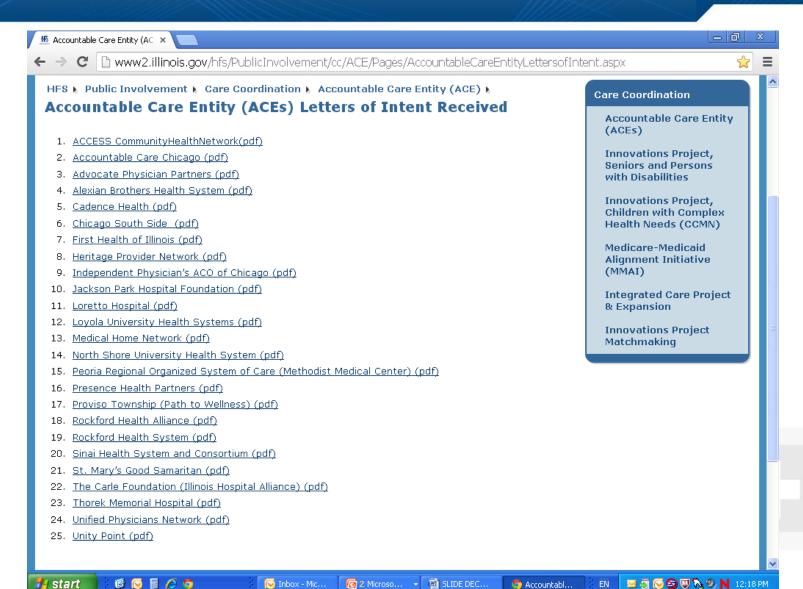




Accountable Care Entity (ACEs) 25 Letters of Intent Received

🎁 start

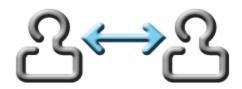




Accountabl...

ACE's connecting to ILHIE





Connection through ILHIE an ACE contract requirement

Organizations using EHR connect bi-directionally

Organizations without EHR connect via Direct



ACE's connecting to ILHIE



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HIT 11

Will ACE's "have" to connect to the ILHIE or will they be able to use other health information exchanges?

Response

Connection to ILHIE can be accomplished either directly or indirectly. Connectivity can occur either via a direct connection and **Data Sharing Agreement** (DSA) between the provider and ILHIE, or through a third party source – such as any other HIE that is: a) connected to ILHIE and b) offers a connection or pathway to ILHIE as a service to its clients or members.

Medicaid Meaningful Use Administrative Funds Other States' Use of Funding



ST	Core Services	State Staff	Public Health	Connectivity to Claims Data	Qualified Orgs	Discounts for HIE Connectivity	Value Added HIE Services	REC Enhancement
AZ						•		
FL						0		
IA								
KS				0				
КҮ		•		•				•
МО		•						
MA								
NC						0		
NJ				•			•	•
NY	0		0					
ОК		•		•				
RI								
TN		•	•	•				
UT								
VA	0							
VT		•	•					
WI			•					
WY	0			0				

Approved I-APD; I-APD in development

How is ILHIE Addressing These?



- 1. Great Pricing Framework
- 2. Promoting connectivity and enhancing value of ILHIE
- Close alliance with Medicaid
- 4. Connection to Veterans Administration



40% of VA patients receive care at Private Hospitals







- Formal communication going out to 46 Health Systems
- 8 Health Systems in contract negotiations with ILHIE
- 8 Health Systems internally evaluating

How is ILHIE Addressing These?



- 1. Promoting connectivity and enhancing value of ILHIE
- Close alliance with Medicaid
- Connection to Veterans Administration
- 4. Connection to SSA







SSA receives **3.1 million** disability requests annually...
resulting in **15 million** medical records requests
(*These require medical records data*)

- Number of SSA requested queries for IL in 2012 was: 108,000
- Agreement with SSA reimburses ILHIE \$15 per query
- Estimated reimbursement opportunity: $108,000 \times $15 = $1,650,000$
- More good news:

Quick disability determination increases Illinois hospital revenue

How is ILHIE Addressing Standards?



- We support & promote National Standards
 - IHE profiles (Integrating the Healthcare Enterprise)
 - HL7
 - Standard vocabularies such as: LOINC, SNOMED, ICD, etc.
- We require conformance from our clients
- Regularly participate in meetings and conferences
 - ONC
 - Medicaid Enterprise Systems Conference
 - Stewards of Change
 - New York eHealth Collaborative







Cooperation & Competition

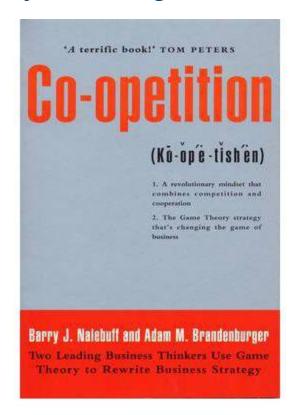


- ✓ The recurring main obstacle to HIEs and RHIOs is long term financial sustainability the lack of a sustainable business model.
- ✓ The lack of mature, agreed standards around interfaces, patient consent and patient identification. Lack of interoperability between various EHR systems.
- ✓ HIE requires collaboration among competitors and the healthcare industry has difficulty with this prospect at this stage.

Co-opetition:



"Co-opetition is a business strategy based on a combination of cooperation and competition, derived from an understanding that business competitors can benefit when they work together".





Co-opetition



The essence of "coopetition" is that you cooperate with others to increase the size of the pie, and then compete in cutting it up.



Co-opetition



Many industries have already embraced it – Healthcare to catch up. Competition based on services provided, not who has data.

A few examples:

- Telecom
- Airlines
- Banking
- Biotech

Cooperation that helps build a larger overall market benefits everyone. **Standards development** is one such form of cooperation.

Additional Reading - Research Sources



- 1. Health information exchange: persistent challenges and new strategies: http://www.ncbi.nlm.nih.gov/pmc/articles/PMC2995716/
- 2. Survey: Docs name interoperability, infrastructure barriers to HIE: http://www.clinical-innovation.com/topics/health-information-exchange/survey-docs-name-interoperability-infrastructure-barriers-hie
- 3. HIE Orgs. Concerned Over Sustainability, Survey Reports: http://www.healthcare-informatics.com/news-item/hie-orgs-concerned-over-sustainability-survey-reports
- 4. Barriers to Health Information Exchange Discussed During Day-Long Hearing in Washington: http://www.cio-chime.org/advocacy/AdvocacyCorner_02012013.asp?Print=ON
- 5. Policy Direction Overrides Technology in Setting Stage for HIE: http://www.cisco.com/web/strategy/docs/healthcare/hie.pdf
- 6. NeHC Surveys HIE Learning Network on Consumer Engagement Strategies: http://www.hitechanswers.net/survey-finds-consumer-engagement-top-hie-priority/
- 7. Top 5 roadblocks faced by HIE's (good summary): http://www.govhealthit.com/news/top-5-roadblocks-hies-face
- 8. Coopetion among giants: http://www.management.pamplin.vt.edu/directory/Articles/Gynawali2.pdf

ILHIE Implementation Pipeline



Missouri

Near North

CIHIE

SIHIE

Beloved Community Family

Wellness Center

Centre de Salud Esperanza

Chicago Family Center

Erie Family Health Center, Inc.

Heartland Health Outreach

Irene Silva, M.D.

PPC Community Wellness Center

Howard Brown Health Center

Clay County Hospital

Community Memorial Hospital

JourneyCare

Crawford Memorial Hospital

Fairfield Memorial Hospital

Franklin Hospital

Gibson Area Hospital and Health

Services

Hamilton Memorial Hospital

Hardin County General Hospital

Hospital & Medical Foundation of

Paris Inc.

Kewanee Hospital

Mason District Hospital

Memorial Hospital

Mendota Community Hospital

Salem Township Hospital

Sarah D Culbertson Memorial Hospital

Sparta Community

Washington County

ILHIE currently has **30** signed

EHR Connect

Data Sharing Agreements!





Public Health Reporting

Steve Linthicum







Mt. Sinai* (+ Holy Cross)	Pinckneyville Comm Hospital Family Med Ctr	Mercy Harvard Hospital	
Northshore*	Community Memorial Hospital - Staunton	Iroquois Memorial Hospital	
Kirby	Fairfield Memorial Hospital	Jersey Community Hospital	
Kilby	i aimeid Memoriai Hospitai	Presence Health - legacy Provena	
Cadence Health (Central DuPage		Urbana, Aurora, Elgin, Joliet, Kankakee,	
Hospital, Delnor Hospital)	Franklin Hospital	Danville	
Memorial - Belleville	Hammond Henry	Richland Memorial Hospital	
		Alexian Brothers	
Washington County Hospital	Decatur Memorial		
Touchette Regional Hospital	Adventist Health System	Sarah D Culbertson Memorial Hospital	
Sarah Bush Lincoln Health System	Riverside Healthcare	Kewanee Hospital	
Harrisburg Medical Center	Silver Cross Hospital	Lawrence County Memorial Hospital	
OSF Healthcare System	Paris Community Hospital	Northwest Womens Consultants	
Crawford Memorial Hospital	Gibson Area Hospital	Hamilton Memorial Hospital	
Sparta Community Hospital	Advocate Health Care	Centegra (Woodstock and McHenry)	
		SSM Healthcare	
Metro South	Hillsboro	- Mount Vernon, Centralia	
	Abraham Lincoln Memorial Hospital		
Clay County Hospital	·		
Springfield Memorial Hospital			

Total number of entities = 122

ILHIE Executive Update – Public Health

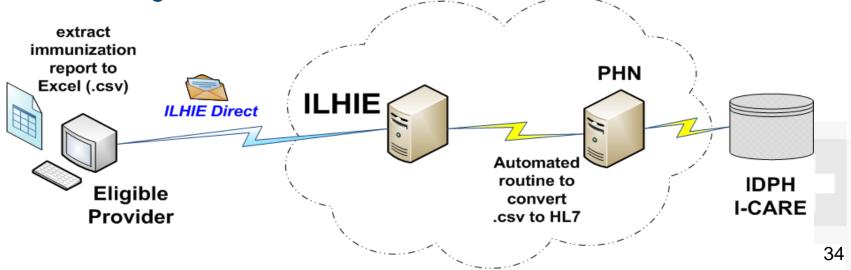


EP Immunization Pilot with ILHIE DIRECT

 Currently working with 2 EP organizations on developing a simple excel spreadsheet to send through DIRECT

Simplify descriptions of HL7 message elements to support office

manager as user





Financial Activity

Thomas Nowak



ILHIE Executive Update - Finance



Recent Financial Activity

- Current Balance for HIE "0606" Fund: \$1,213,242.00
- Primary sources of revenue:
 - ILHIE Direct
 - 142 customers contracts submitted
 - 84 signed customer contracts received
 - Approximately \$58K in Services invoiced
 - OHIT Remuneration
 - \$3.3M available for remuneration
 - \$1.2M received for HIE connectivity milestones achieved
 - Additional payment of \$512,500 being processed



ILHIE DIRECT

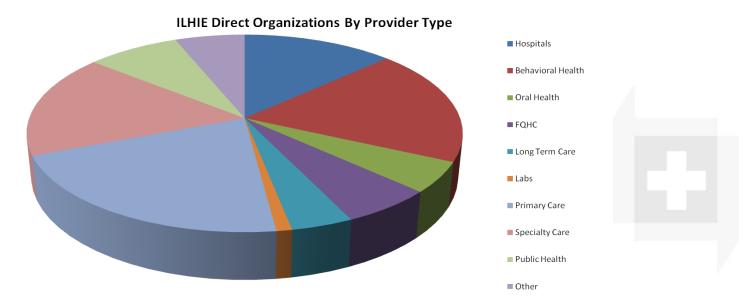
Cory Verblen



ILHIE Direct



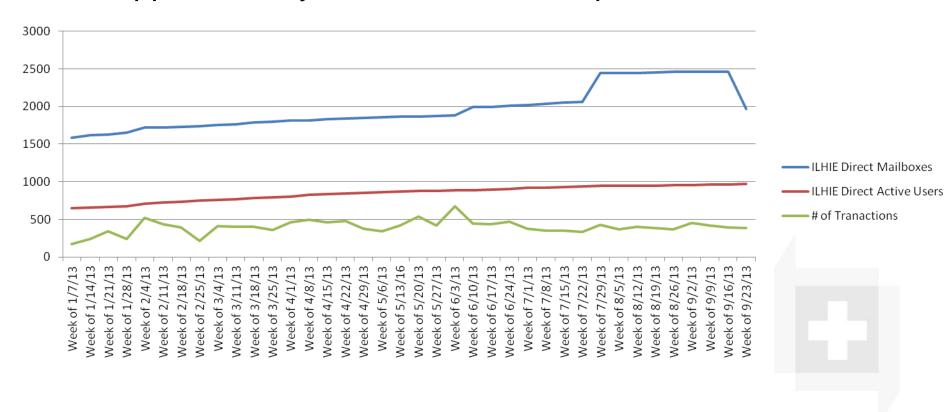
- Successfully transitioned from free to paid service on July 1, 2013
 - Lost some organizations due to non-readiness to pay for the service at this time
- Almost 2,000 active mailboxes, representing a wide array of provider types:



ILHIE Direct continued



 Utilization remaining steady – now averaging approximately 1,364 transactions per month:





EHR INCENTIVE PROGRAM

Laura Zaremba



Illinois EHR Incentive Program Update



Medicare & Medicaid EHR Incentive Programs Participation in Illinois*

- Registered Medicaid EPs: 4,843 (↑41)
- Registered Medicare EPs: 12,559 (†235)
- Registered Hospitals: 171(↑2)
- EP Payments: \$272,236,021 (↑ 11.2M)
- Hospital Payments: \$446,451,959 (†10.3M)
- Total Illinois Payments: \$718,687,980 (†21.5M)



ALLIANCE FOR HEALTH UPDATE

Laura Zaremba



Alliance for Health Update



- State Health Care Innovation Plan to be submitted by December 31, 2013
- Seeks to leverage ILHIE infrastructure and accelerate ILHIE connectivity
- Calls for additional health IT functions and services:
 - Real time data alerts of ED, admissions, discharges, Rx, lab
 - Common care platform
 - Common assessments
 - All payer claims database
- Draft Plan at: healthcarereform.illinois.gov





ILHIE Data Security & Privacy Committee Report

Dr. Nicholas Panomitros



ILHIE Authority Deliberative Process



P.A. 98-0378 (HB1017) delegates responsibility to the ILHIE Authority for statewide detailed implementation guidance on:

- Patient opt-out
- Meaningful disclosure
- Data segmentation technology review

ILHIE Authority Patient Consent Workshop

Stakeholder Engagement

Recommendations

ILHIE Authority Data Security & Privacy Committee Policy Proposal

ILHIE Authority Board

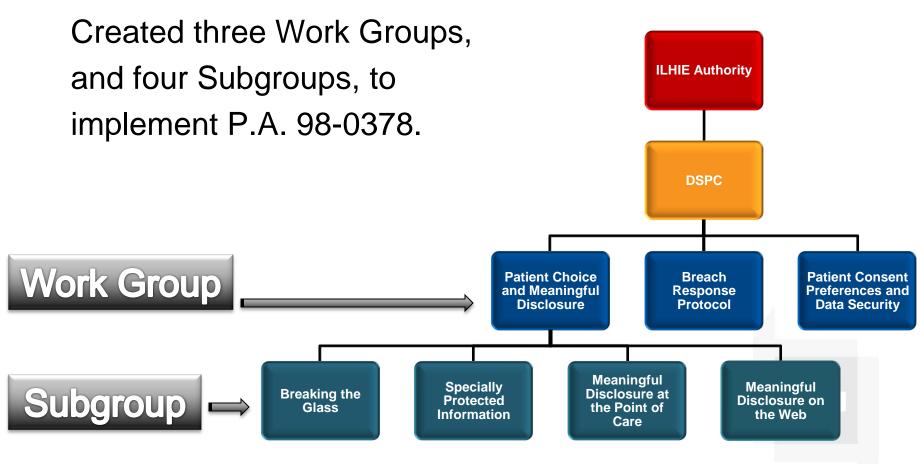
Standards

Administrative Rules

Contractual Obligations

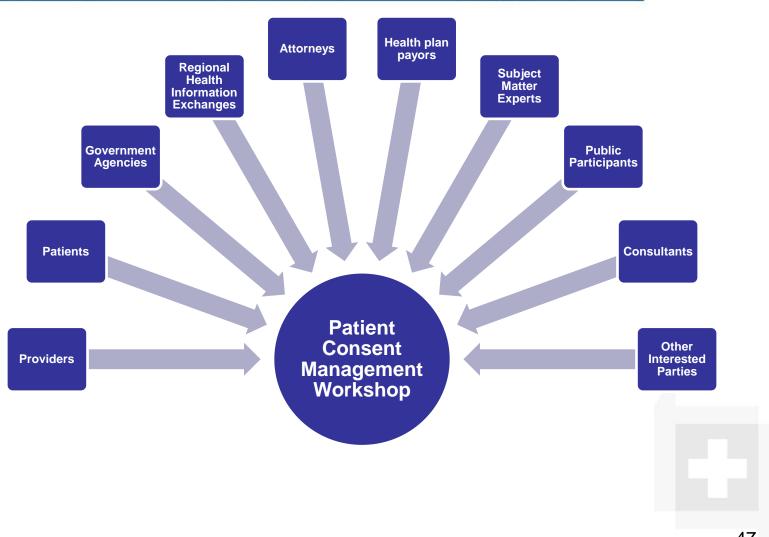
Illinois Patient Consent Management Workshop





Participating Stakeholder Groups





Work Shop Participant Work Product





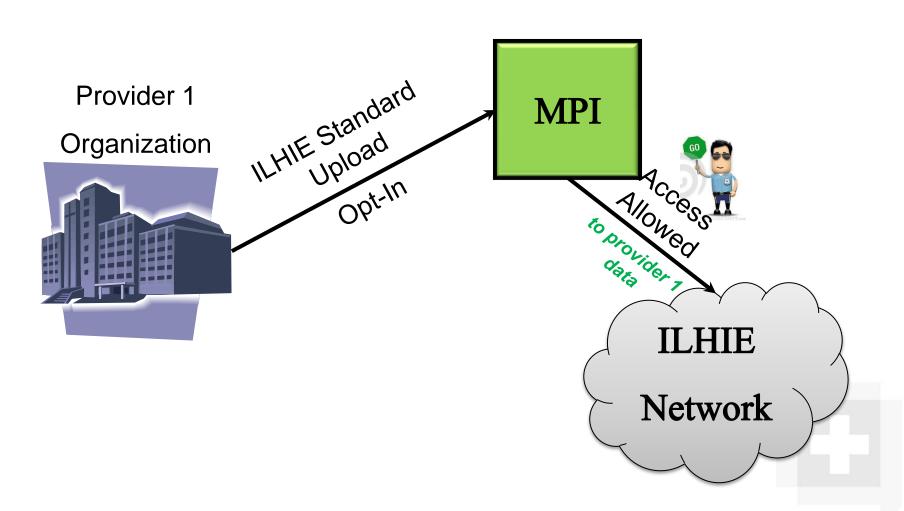
ILHIE Consent and Onboarding



- ILHIE Standard policy sets patient's virtual consent flag to opt-in (opt-out = false).
- Exception: Provider's Data Sharing Agreement sets consent flag to opt-out (opt-out=true), because
 - (1) patient has specially protected health information and provider cannot filter, or
 - > (2) provider wants to offer meaningful disclosure before patient is opted in.
- Provider level opt-in by the patient changes the consent flag for that provider's information *only*. It does not affect the consent flag status of other providers.

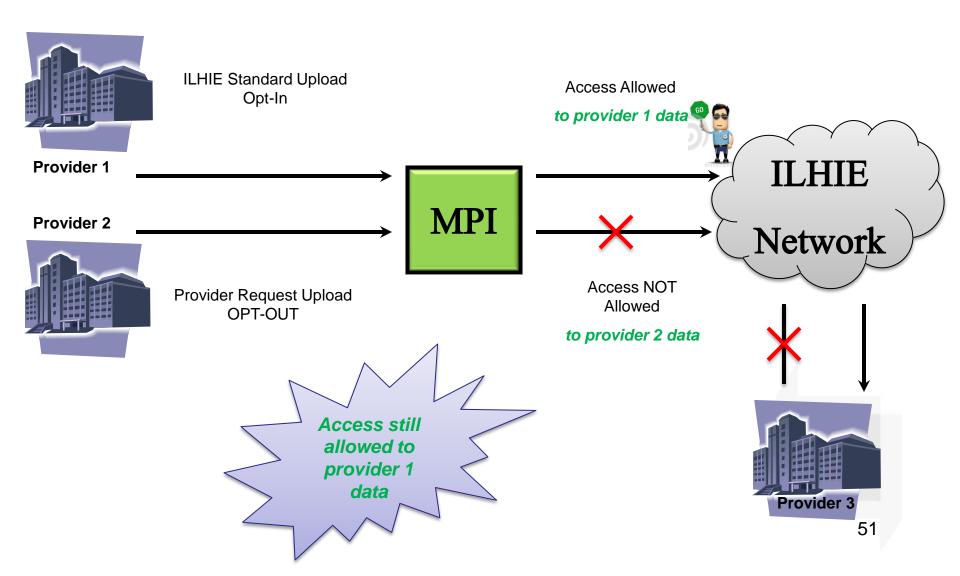
Standard Policy Onboard





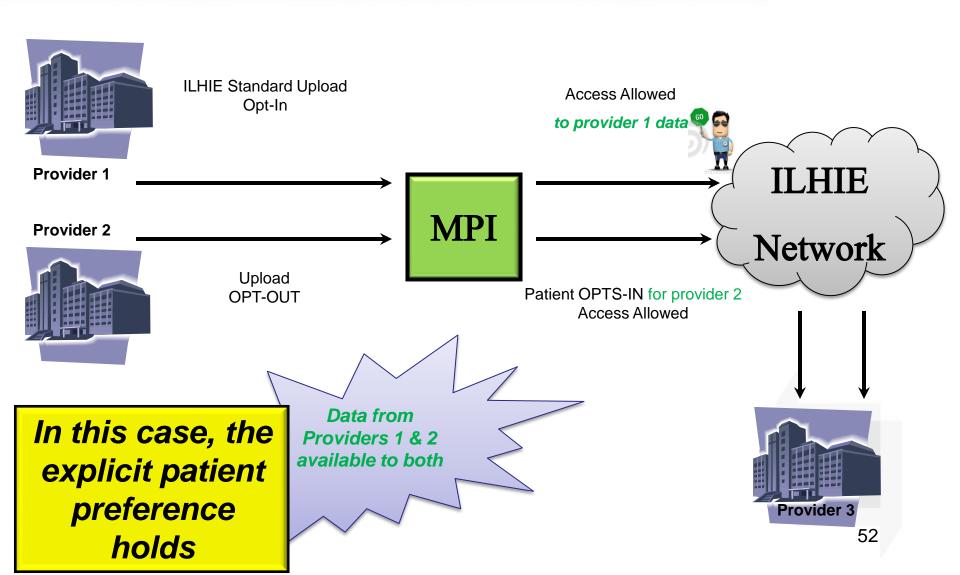
Non Standard Onboard - Patient Opted-Out





Patient onboarded as opted-out, then patient opts in





ILHIE Data Security & Privacy Committee Report



Action Item:

Resolution 2013-15 Regarding Adoption of the Patient Choice in Data Sharing Recommendations, Forms, Policies and Procedures



ILHIE Governance & Nominating Committee Report

Dr. Cheryl Whitaker



ILHIE Governance & Nominating Committee Report



Action Items:

- Resolution for new ILHIE Treasurer
- Resolution for new ILHIE Advisory Committee Members



Regional HIE Updates



REGIONAL HIE UPDATE



MCHIE

SIHIE

LLHIE/IHEP

NIHIE

CIHIE

TriRivers Health Partners





Regional Extension Center Updates



REGIONAL EXTENSION CENTERS



CHITREC

ILHITREC





PUBLIC COMMENT





Next Meetings: Mid-December conference call – date TBD January 22, 2014